



The Christchurch Doctors

912 Colombo Street
Christchurch
Phone 366 3391
www.thechristchurchdoctors.co.nz

Patient Newsletter

Summer 2017/18

Waiting times

Please inform our reception staff when you arrive, so they can notify the doctor or nurse through our computer system

We try to keep up with our appointment schedule: we don't want anyone to wait unnecessarily. We allow up to 15 minutes for a consultation, which will usually allow time for us to deal properly with one key issue or two smaller issues. If you think you will require a longer consultation time, ask our receptionist to book you a double appointment.

Booking appointments online

Save time! This is a convenient way to make your doctor's appointment. This enables patients to view and select the most suitable appointment. Booking appointments online through our website has proven a success judging by the positive feedback received from our patients.

Payment

Payment is required on the day of your appointment unless you have an agreed payment process. Please arrange this with your doctor, practice manager or reception staff prior to your appointment.

Can't make your appointment

Please phone us and let us know, so we can give the appointment to another patient needing to be seen.

Change of contact details?

It is important that we have your up-to-date details. If you have changed your address, phone number or email, or have a new employer, please let our receptionist know. We also like to have your email Address on your medical record



Repeat Prescriptions

Our preferred method for receiving requests for repeat prescriptions is using our website and following the prompts.

www.thechristchurchdoctors.co.nz

If you prefer to phone us, your request will be taken by one of our receptionists and given to your GP.



Avoid sunburn. Sunburn at any age can increase your chance of developing skin cancer.



Be SunSmart this summer

Slip, Slop, Slap and Wrap

Protect your skin and eyes from the sun's damaging rays (UV radiation)

www.sunsmart.org.nz/be-sunsmart

Season's Greetings from The Christchurch Doctors team. We hope you have a safe and happy holiday season.



Opening hours over the holiday period



Monday 18 th Dec	Tuesday 19 th Dec	Wednesday 20 th Dec	Thursday 21 st Dec	Friday 22 nd Dec
8am – 5pm	8am – 5pm	8am - 5pm	8am – 5pm	8am -4pm
Monday 25 th Dec	Tuesday 26 th Dec	Wednesday 27 th Dec	Thursday 28 th Dec	Friday 29 th Dec
CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
Monday 1 st Jan	Tuesday 2 nd Jan	Wednesday 3 rd Jan	Thursday 4 th Jan	Friday 5 th Jan
CLOSED	CLOSED	8am – 5pm	8am – 5pm	8am -5pm

Who should I contact during The Christchurch Doctors closure?

If you require urgent medical attention, please dial 111

For a medical assessment during the closure of The Christchurch Doctors over the Christmas and New Year period, please attend the **Pegasus 24 Hour Surgery, 401 Madras Street.**

There is a discount of \$10 for your consultation fee, when attending between 8am and 5 pm. on 27, 28 and 29 December. Please note: no discount will be given on statutory holidays or weekends.